

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 29th May 2018

In C.G.No:242/ 2017-18/Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. M. Venkateswarulu,
C/o. Lingaiah,
Pathamudi Vemula,
Tripuranthakam,
Prakasam-Dist

Complainant

AND

1. Assistant Engineer/ O/Tripuranthakam
2. Assistant Divisional Engineer/O/Yerragondapalem
3. Divisional Engineer/O/Markapur

Respondents

1. During the Vidhyut Adalat conducted at Tripuranthakam on 15.11.2017 Sri M. Venkateswarlu , Old Mudivemula presented a complaint before this Forum and the same was registered as C.G.No:242/17-18/Ongole circle. The complainant in his complaint has informed that due to low voltage the AGL motors are frequently burning and hence requested to resolve the low voltage problem.
2. The Respondents No.1 and 2 in their written submission have explained the low voltage problem at P. Mudivemula in Tripuranthakam section was rectified by providing one No. single phase additional DTR in the village.
3. The complainant in his letter addressed to Respondent No.1 vide Letter Dt: 22.03.2018 has confirmed about rectification of low voltage problem and conveyed his sincere thanks for resolving the grievance.
4. In as much as the grievance of the complainant has been resolved by the Respondents the case is disposed off in favour of the complainant.

C.G.No.242/2017-18_Ongole Circle

JESPACHED
DATE

11/6/18

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29th May 2018.

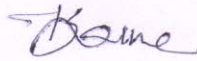
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

C.G.No.242/2017-18_Ongoloe Circle